



Airport Improvement Projects

Challenges

Today's airport managers face unprecedented political, environmental and economic pressures. In many cases, traditional organizational structures no longer address the complex nature of airport management.

To develop an optimal structure it is useful to examine past and current practices in operational design and explore sensible, and effective approaches to organizational change.

Our Services

- Review and in-depth analysis of current airport operations
- Benchmarking Study on best practices
- Trend analysis
- Execution of customer surveys and expert interviews
- Effectiveness assessment
- Development of proposals for a new profit oriented organisational structure
- Airport Process Reengineering and Optimisation
- Implementation plan for guidelines on passenger experience
- Commercial concepts to maximize non-aviation revenue

Our References

- "Fitness Check" of organizational structure for Berlin Airports
- Management audits for private equity companies
- Review of operational concept of Changi East
- Development of the Vision 2055 including benchmarking on best practices for the New Terminal 5 at Changi in Singapore
- Organisation manual for implementation of Lufthansa Satellite Terminal at Munich airport
- Consulting of organization at Geneva airport for preparation of expansion of airport up to 30 Mil. PAX
- Management manuals for operation of Berlin airports as well as consulting services for real estate department and optimization of organizational structure of noise protection division
- Lead Consultant for organizational consultancy for planning approval procedure at Berlin airport

